



Migrating your customers to Zebra Guardian



Why did we create Zebra Guardian—and how does your customer benefit?

Zebra Guardian integrates Zebra's four device access and device security solutions, bringing numerous benefits for your customers. Now, one license can purchase all the apps your customer needs. There's only one integrated app to install—and all apps are managed through one interface instead of separate interfaces. While that provides management simplicity, the biggest benefit is that information that was previously locked in the individual solutions now flows freely between solutions. The result is expanded visibility that helps your customers better manage and secure access to Zebra devices.

But which tools require migration? When does migration need to be completed? What happens if customers choose not to migrate? And what are the basic steps to migrate? This flyer will answer all of these questions, as well as provide the list of benefits that migration will provide to help you migrate your customers to the new integrated Zebra Guardian portfolio.

New names, new platform, and tools that require migration

Customers with Device Tracker will need to migrate to Device Guardian, and customers with Zebra Access Management System (ZAMS) will need to migrate to Device Guardian Access Management (DGAM).

ORIGINAL NAME	NEW NAME	KEY FEATURES	MIGRATION
Enterprise Logon Screen	 Identity Guardian	Device logon. Flexible role-based logon: personalize devices automatically with the right applications and settings for each worker, all with a barcode scan, PIN entry, facial recognition and more.	None
Device Tracker	 Device Guardian	Find and prevent lost devices. Easily identify and locate lost or at risk devices, regardless of whether they are inside your facility or out in the field—even if they are powered down.	Migration to new platform required
Zebra Access Management System (ZAMS)	 Device Guardian Access Management (DGAM)	Device status and accountability. Real-time visibility into device availability and charge status easily ensures ample charged devices are available at the start of every shift.	Migration to new platform required
Intelligent Cabinets	 Guardian Cabinets	Device status and storage. Secure, smart cabinets for any size deployment to easily store, charge and enable automatic check-out and check-in of Zebra mobile computers, tablets, printers and more.	None

How to migrate: Device Tracker to Device Guardian

New Device Guardian server is available to customers as of 4/14/2025.

Customer Actions

These steps can be automated and completed via Zebra DNA Cloud at no cost to your customer.

1. Pre-Server Upgrade

- Ensure device OS compatibility
- Ensure Device Tracker Client compatibility
- Ensure Identity Guardian compatibility
- Schedule Device Tracker to Device Guardian Upgrade: please send an email to Global_Solutions_Support@Zebra.com to begin the process

2. Post-Server Upgrade

- Prepare EMM to deploy Identity and Device Guardian
- Uninstall Device Tracker
- Enable Play Store updates for A13+
- Deploy clients to your fleet

Key migration dates

- Migration deadline: 6/1/26
- No new versions of Device Tracker will be released after this date. All new features will be integrated into Device Guardian.
- New license terms: 1, 3, or 5 years

More information

[The latest migration steps](#)

[Device Guardian Support](#)

[About Zebra Device Guardian](#)



A reminder of customer benefits: why should your customer migrate?

New features include:

Expanded visibility enables new capabilities

Integration with Identity Guardian enables Device Guardian to not only identify missing devices, but also who is using missing devices, increasing accountability and device security. And the additional information provides visibility into richer trend data, enabling proactive planning to help minimize device loss.

Future-proofing

As Zebra Guardian solutions evolve and enable new data, features and functionality, they will be available to Device Guardian—instead of locked in siloed, separate applications. And with built-in support for future versions of Android, Device Guardian will continue to run, whether Android is updated in existing Zebra devices or new Zebra devices are purchased with a newer version of Android.

Easier to use

A more intuitive interface on the Zebra mobile device and the management portal makes it easier for workers and administrators to use.

How to migrate: ZAMS to DGAM (new platform)

Zebra actions

- Zebra will convert your customer's active ZAMS licenses to DGAM licenses
- Customer's DGAM portal is created
- ZAMS data is copied from legacy ZAMS server to the new DGAM server
- Zebra emails migration information package to the customer, which includes the new DGAM portal URL, DGAM portal login credentials and a link to download the new DGAM application
- To schedule an upgrade, please email Global_Solutions_Support@Zebra.com; the Zebra Migration Team will schedule after the customer confirms readiness

Customer actions

- Download the ZAMS to DGAM Migration package and deploy to Zebra mobile devices via your MDM/EMM
- Confirm DGAM is fully functional/operational with Zebra: a) uninstall ZAMS client from devices; b) Zebra will shut down customers' ZAMS account—customer sign off/customer confirmation required

Key migration dates

- First date migration is available: 1/5/2026
- Migration deadline: 12/31/26
- New license terms: 1, 3, or 5 years
- Current ZAMS licenses will be converted to the same terms and quantity for DGAM

More information

[Migration User Guide](#)

[Migration Step-by-Step Customer Journey](#)

[About Device Guardian Access Management](#)

[DGAM Support](#)

A reminder of customer benefits: why should your customer migrate?

New features include:

Return of Zebra devices to any kiosk

Administrators can now enable an option that allows workers to return devices to the closest Zebra Guardian Cabinet. So if the worker has a cabinet just a minute's walk away and the cabinet the device originally was obtained from is 10 minutes away, the worker can choose the closer cabinet.

Enhanced reporting

A more powerful and flexible reporting engine allows customers to see the information they need.

Future proofing

As Zebra Guardian solutions enable new data, features and functionality, they will be available to Device Guardian—instead of locked in siloed, separate applications. And with built-in support for future versions of Android, Device Guardian will continue to run, whether Android is updated in existing Zebra devices or new Zebra devices are purchased with a newer version of Android.

Easier to use

A more intuitive interface on the Zebra mobile device and the management portal makes it easier for workers and administrators to use. And with Single Sign On (SSO) for all Zebra applications included in Identity Guardian and available in DGAM, workers can be automatically logged into all Zebra applications when they pick up a device.

Integrated device recovery (via Device Guardian)

Customers can now see and find missing devices in DGAM, since DGAM includes Device Guardian. No need to purchase two separate apps and licenses (Device Tracker and ZAMS), deploy in two separate environments and manage in two separate interfaces. One DGAM license does it all.

Expanded visibility (via Identity Guardian)

Integration with Identity Guardian provides visibility into which users have devices with batteries that are running low, enabling proactive communications to direct users to swap batteries before power is lost—minimizing the impact on productivity.

ZEBRA Guardian

Device access and availability made simple

Protect Zebra devices, prevent device loss, and power workforce productivity. Help your customers migrate to Zebra Guardian today.



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