

PUN 21 – 20

July 29, 2021

Honeywell Announces Software Update for EDA51 Configurations Caused by Camera End Of Life

Honeywell is releasing a new firmware software update for the EDA51 mobile computers caused by end of life (EOL) of the camera module. The EOL of the camera module was officially announced by a camera supplier, a direct replacement component has been qualified to best protect EDA51's customer investments, and new EDA51 devices with a new camera module are expected to be available for shipment in late July 2021.

The updated software is compatible with existing and new camera components. Improper downgrade might cause a dysfunction of the device manufactured with the new camera module.

OPERATING SYSTEM UPDATE REQUIRED

Terminal	Operating System	New kernel version supporting new hardware component Use this version or later*	Estimated Web Availability*
EDA51 Healthcare Version	Android 8 (O)	212.01(02).00.0030	May 21, 2021
EDA51 Disinfectant-ready Housing Version	Android 10 (Q)	215.01(02).00.0022	June 10, 2021

*New firmware for web release is available via the Software Download page on the Honeywell public website at the following link:
<https://hsmftp.honeywell.com>

ABOUT SCANPAL EDA51

The ScanPal™ EDA51 will help the mobile workers in small business to get more done in less time – working more effectively and efficiently every day. With a fast Qualcomm Snapdragon SDM450 processor and robust wireless connectivity, your workers can access crucial business apps and information when they need it – and provide the best possible service to your customers.

Priced right for small business, the ScanPal EDA51 helps you protect your investments while reducing costs. It runs Android O, giving your business flexibility and built-in investment protection. Plus, it's backward-compatible with ScanPal EDA50 accessories, allowing you to reuse existing batteries and chargers and reduce your total cost of ownership.

For the additional product materials, including manuals, downloads, and sales resources, please visit the [ScanPal EDA51](#) product page on your regional Honeywell Safety & Productivity Solutions website.

REGIONS AFFECTED

- | | |
|---|--|
| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☐ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [EDA51 Product Webpage](#)
- [EDA51 Datasheet](#)

TIMELINE OF EVENTS

ACTIVITY	DATE
Standard Lead Time	Consult your Honeywell representative

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.