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19-July, 2024

Honeywell Announces Software Update to Support New CT47 Hardware

To improve product availability and minimize lead times, Honeywell qualified secondary components for use in the CT47 mobile computer.

These include the following hardware updates:

- New front-facing and rear-facing cameras
- New S0803 engine with green dot aimer that is highly visible in the sunlight

While CT47 configurations with the new components share the same form, fit, and function as existing configurations, they require updated software.

New software maintenance releases (MR) are available to support seamless integration with customers' existing applications. The new MR will be compatible with both existing and new hardware components.

Users of these CT47 configurations with new hardware components do not need to take any special action. Customers who already have existing devices deployed on older versions of software and want previously deployed and new units running on the same software version, a maintenance release (MR) will be provided to update the existing units.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

New Cameras	Android™ 12 (S)		Android 13 (T)		New hardware factory cut in plan**
	Minimal kernel	Web availability*	Minimal kernel	Web availability*	
CT47	MR 10 412.00.10.0094-G	June 2024	MR 04 413.00.04.0043-G	July 2024	November 2024

New S0803 Green dot aimer	Android 12 (S)		Android 13 (T)		New hardware factory cut in plan**
	Minimal kernel	Web availability*	Minimal kernel	Web availability*	
CT47	MR 09 412.00.09.0089-G	May 2024	MR 03 413.01.03.0032-G	June 2024	August 2024

**New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.*

***The factory cut-in date for new hardware may vary depending on the material stock availability.*

ABOUT THE CT47

The CT47 is built on the newest generation of the Mobility Edge™ platform, a durable, stable, secure foundation for effective, long-lasting solutions. The CT47 delivers the lifecycle, security, and durability serious businesses require. The CT47 harnesses the latest Qualcomm® QCM6490 processor and memory technology for high performance with planned support through Android 16.

The CT47 is released with the latest 5G and Wi-Fi 6E technology to stay connected in both indoor and outdoor environments. 5G offers the high bandwidth and low latency available for transport and delivery workers, and within a warehouse, to always stay connected. Whether you are on a private 5G or CBRS network, or a Wi-Fi 6E environment, your workers can continue their workflows with the reliable uptime.

The CT47 is designed to endure the most challenging environments. Transport, logistics, and warehouses are as busy as ever and customers need to keep their operations and workflows up and running. Workers in the field can rely on the CT47's ultra-rugged design, as it withstands up to 8 ft drops and 3500 real-world tumbles. With a higher capacity standard 4775 mAh battery coupled with the powerful analytics from the Operational Intelligence platform (license required), you can count on the CT47 remaining online throughout the demanding shifts. Built upon a sleek form factor, the CT47 is optimally designed with screen visibility and ruggedness in mind.

Fitted with secure authentication technology, the CT47 helps keep your data and mobile computer safe. The fingerprint sensor is ideal for one-handed operation and easy-to-access biometric authentication. Multiple templates can be stored locally for multiple-user login access. Facial recognition can be accessed from the front-facing camera to access the device quickly and securely. Registration is quick and user data is encrypted and stored locally.

For additional information, please visit the CT47 product page [HERE](#).

REGIONS AFFECTED

- | | |
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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

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KEY DOCUMENT LINKS

- [CT47 Datasheet](#)
- [CT47 Webpage](#)

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With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

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