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Honeywell Announces Firmware Update for CT60 and CT60 XP to Ensure Compatibility with Updated Hardware Components

Hardware components in Honeywell mobile computers are updated / replaced from vendors from time to time and new components must be selected to replace them. Honeywell is releasing operating system updates to ensure compatibility with these new components.

The update ensures the same level of functionality and performance of the CT60 with the new LCD screen, with new touch sensors and integrated circuits for the display. The LCD/display, based on the existing design of the CT60 and CT60 XP, has been developed and will be manufactured starting August 2021 on all CT60 configurations.



These CT60s manufactured with the new components will ship with the latest firmware revision. Users of CT60s that plan to downgrade units purchased after July 2021 to an older operating system, must follow the latest maintenance release (MR) update from the table below. Improper downgrade or running the CT60 on previous MR versions, may cause errors in the device with the new hardware components.

OPERATING SYSTEM UPDATE REQUIRED

Terminal	Operating system	New OS version supporting new LCD. Use this version or later	Estimated Web Availability
CT60 and CT60 XP	Android 7 (N)	MR 25	July 15, 2021
	Android 8 (O)	MR 29	July 15, 2021
	Android 9 (P)	MR 15	July 1, 2021
	Android 10 (Q)	MR 8	July 1, 2021

New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>

ABOUT THE CT60 XP

Honeywell's CT60 XP mobile computer is designed for enterprises that require anywhere, anytime, real-time connectivity to business-critical applications and fast data capture solutions in a rugged form factor built for maximum uptime and productivity out in the field or on the selling floor. Built on the Mobility Edge platform, the CT60 XP offers highly mobile, frontline workers and managers secure mobile data collection and processing. The CT60 XP is a full-touch, rugged device that delivers best-in-class total cost of ownership (TCO), security and lifecycle, with Android S compatibility. Juggling multiple devices across the enterprise introduces time- and cost- intensive complexities for Enterprise IT to manage and maintain. The CT60 XP, built on the Mobility Edge platform, enables customers to accelerate the provisioning, certification and deployment of mobile solutions throughout the enterprise, simplify overall lifecycle management and extend product lifecycle. Equipped with enterprise lifecycle tools, the CT60 XP brings simplicity to the frequent tasks of software updates, training new employees, managing spare pools and reducing investments in peripherals. The advanced network connectivity facilitates large file transfers, video streaming and quick remote access to business applications with enough battery power to last an entire shift. The rugged design withstands accidental drops and falls, yet is ergonomic and lightweight for comfortable, everyday use. A vivid 118 mm (4.7 in) Corning® Gorilla® Glass 5 touchscreen display is easily readable indoors and out, and can be used with finger, glove or stylus. For fast, long range, scanning and data capture, the CT60 XP is integrated with a Mobility Edge FlexRange scanner fitted with touch screen covered with Gorilla Glass 5 in addition to battery warm swap for power through multiple shifts. For challenging applications when high density barcodes (such as TPD* requirements) are used, being retail or manufacturing environments, the CT60 XP with a N6703HD high performance scanner, with battery warm-swap and Gorilla glass 5 is suitable. The CT60 XP comes with the technologically-advanced Mobility Edge FlexRange imager which has scan performance in the most compact form factor in its class. Find out more about what you can accomplish with the CT60 XP and Honeywell workflow solutions.

For additional information, please visit the Mobile Computer product page [HERE](#).

REGIONS AFFECTED

- | | |
|--|--|
| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [product datasheet on website](#)
- [product webpage on website](#)

ANNOUNCEMENT	DATE
Standard Lead Time	Consult your Honeywell Representative

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With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.