

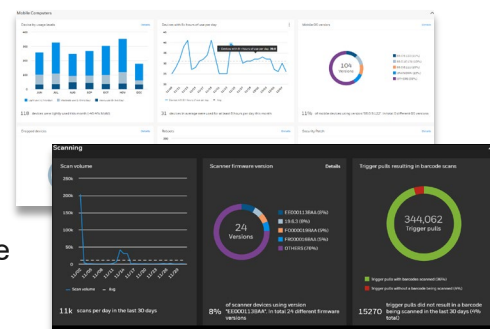
PUN 21 – 04

March 10, 2021

## Honeywell Announces Updates to Operational Intelligence Solution

Honeywell is pleased to announce all new comprehensive packaging for our Operational Intelligence solution now changing to Operational Intelligence Suite.

Honeywell's Operational Intelligence Suite enables customers to predict upcoming problems with Mobile Computers, Printers, and Scanners before they happen while providing insights into customer operations through the window of IoT devices.



Unlike MDMs or other asset intelligence platforms, Operational Intelligence Suite enables customers to setup automation at the edge to manage issues in real time and implement workflows based on actionable insights. Keep workers working, predict problems before they happen and reduce your total cost of ownership of devices.

This notice also services as formal notification that Honeywell is retiring the Operational Intelligence Basic solution and the Operational intelligence bundle that is included in our Platinum Service Contracts.

For additional information, please visit the Operational Intelligence Suite webpage [HERE](#).

### NEW PART NUMBERS

See the Excel table for a list of the new SKUs / SKUs affected by this notice.



### RETIRED PART NUMBERS

PPSW-OPINTEL-PMBAS

OpIntel Performance Management free basic 6 month subscription

### REGIONS AFFECTED

☒ Asia Pacific (APAC)

☒ Middle East, Turkey, Africa (META)

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- |                                                          |                                                           |
|----------------------------------------------------------|-----------------------------------------------------------|
| <input checked="" type="checkbox"/> Europe (EU)          | <input checked="" type="checkbox"/> Latin America (LATAM) |
| <input checked="" type="checkbox"/> Greater China (GrCH) | <input checked="" type="checkbox"/> North America (NA)    |

## TIMELINE OF EVENTS

| ANNOUNCEMENT                                               | DATE       |
|------------------------------------------------------------|------------|
| First Order Date of New Packaging; Standard, Pro, & Ent    | 03 15 2021 |
| Last buy date for Opintel Basic                            | 03 31 2021 |
| Last buy date for Opintel Professional in Platinum Service | 03 31 2021 |

## PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

## FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.