

PUN 21 – 03

March 10, 2021

Honeywell Announces Software Update for EDA51 Configurations Caused by LCD End Of Life

Honeywell is releasing new firmware software update for the EDA51 mobile computers caused by end of life (EOL) of LCD module. The EOL of LCD module was officially announced by a LCD supplier and a direct replacement component is underway to best protect EDA51's customers' investment, and new EDA51 devices with new LCD are expected to be available for shipment in Feb. 2021.

The updated software is compatible with existing and new hardware components. Downgrading firmware to versions older than what is listed below might cause a dysfunction of the device manufactured with the new hardware components.

For EDA51 devices purchased prior to Feb. 2021, Honeywell recommends that our customers update their firmware to the recommended version to ensure proper functionality of the new devices equipped with new LCD.

OPERATING SYSTEM UPDATE REQUIRED

Terminal	Operation System	New kernel version supporting new hardware component Use this version or later*	Estimated Web Availability**
EDA51 Standard Version	Android 8 (O)	212.01(02).00.0029 and later	End of Feb,2021
EDA51 Healthcare Version			
EDA51 Disinfectant Ready Housing Version	Android 10 (Q)	215.01(02).00.0021 and later	End of Feb,2021

*New firmware for web release are available via the Software Downloads page of the Honeywell public website at the following link:<https://hsmftp.honeywell.com>

** Actual web availability date may vary

ABOUT SCANPAL EDA51

The ScanPal™ EDA51 will help the mobile workers in small business to get more done in less time – working more effectively and efficiently every day. With a fast Qualcomm Snapdragon SDM450 processor and robust

wireless connectivity, your workers can access crucial business apps and information when they need it – and provide the best possible service to your customers.

Priced right for small business, the ScanPal EDA51 helps you protect your investments while reducing costs. It runs Android O, giving your business flexibility and built-in investment protection. Plus, it's backward-compatible with ScanPal EDA50 accessories, allowing you to reuse existing batteries and chargers and reduce your total cost of ownership.

For the additional product materials, including manuals, downloads, and sales resources, please visit the [ScanPal EDA51](#) product page on your regional Honeywell Safety & Productivity Solutions website.

REGIONS AFFECTED

- | | |
|---|--|
| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☐ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [EDA51 Product Webpage](#)
- [EDA51 Datasheet](#)

TIMELINE OF EVENTS

ACTIVITY	DATE
Standard Lead Time	Consult your Honeywell representative

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.