

PUN 22 – 36

August 18, 2022

Honeywell Announces Software Update For CK65 Devices Running Android 8

For customers currently running Android 8 on their CK65 devices, Honeywell identified a software bug that prevents the keyboard backlight from turning on. This bug is currently impacting Maintenance Release (MR) 32, 33 and 34. This bug does not impact performance of the device.

Honeywell plans to release MR 37 by October 15, 2022, which will fix this bug. For customers who require a backlight on their keyboard, they can downgrade to a previous MR or activate the on-screen keypad. Otherwise, this issue will be resolved shortly with the next maintenance release.



CK65 Ruggedized Mobile Computer

No other Android Operating System is impacted.

Terminal	Operating System	Maintenance Release Numbers Impacted
CK65	Android 8	MR32 86.00.32
		MR33 86.00.33
		MR34 86.00.34

About the CK65

The CK65 mobile computer boosts supply chain productivity by accelerating and error-proofing work in distribution centers and manufacturing. With the longest supported lifecycle available, up to 28-hour* battery life, and best-in-class ruggedness, the CK65 maximizes productive uptime, while providing an easy path for users migrating from legacy Windows operating systems to the Android platform.

For additional information, please visit the CK65 product page [HERE](#).

* 28 hr battery life test conditions: 1 scan every 10 seconds, backlight set to 50%, transaction sent to host & response received for each scan, BT off, good read beep enabled, volume set to 50%

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Honeywell Safety and Productivity Solutions
855 S Mint St
Charlotte, NC 28202
800-582-4263
sps.honeywell.com

REGIONS AFFECTED

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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [product datasheet on website](#)
- [product webpage on website](#)

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.