

Zebra RFID Expert Connect

Your direct link to Zebra's experienced Professional Services team – get expert guidance through every phase of a fixed RFID solution design and deployment



Stay on track with a dedicated Professional Services team by your side from start to finish

Provides blocks of hours for dedicated remote consulting with experts who offer deep real-world RFID experience

Your trusted partner, providing quick answers and practical guidance so you can speed up rollouts and deliver smoother RFID deployments

Available to Zebra RFID specialist partners and RFID hardware resellers in North America, Australia and New Zealand

Your Competitive Advantage Starts Here

Benefit from faster rollouts, greater efficiency and the capacity to take on more customers with RFID Expert Connect



Enhance Your Team's Capabilities

- Tap into seasoned experts with deep, real-world RFID experience from countless projects
- Zebra experts can help you apply lessons learned from deployments of all sizes and industries
- Stay ahead as Zebra's RFID portfolio grows more complex and market adoption accelerates



Execute More Efficiently

- Rely on knowledgeable consultants to keep every deployment running smoothly
- Get the answers you need, when you need them to keep timelines on track—no queues, no delays
- Avoid pitfalls with practical guidance and proven strategies



Scale Your Business

- Expand your team with Zebra's experienced specialists
- Complete projects faster so you can take on more business sooner
- Accelerate growth with expert assistance at every stage

Comprehensive RFID Project Support

From first design to final solution check, get fast answers and guidance to keep your project moving

The Details

Discovery	• Is it the right use case for RFID? • Is this a good fit for passive RFID?
Design & Build	• Help identify the best solution to move from concept to design (ATR/choke point vs dock door readers) • Advice on technical architecture (data flow, design aspects, etc.)
Install	• Assist in installation, mounting, provisioning related queries • Technical architecture advice for integration
Validate	• Configuration, Optimization, Testing • Troubleshooting, positioning of hardware for optimal performance etc.

Verticals

- Retail
- T&L
- Healthcare

Use Cases

- Key Pathways
- Dock Door / Exit read
- Ubiquitous

Partner Types

- RFID Specialist
- RFID Advance Specialist
- RFID Hardware Reseller

Fixed RFID

- FX Readers
- ATR
- Snap

Choose the Right Level of Support for Every Project

	Lite	Small	Medium	Large
Offering	Augment partner services (8 block of hours)	Up to 20 readers, 24 read zones (18 block of hours)	Up to 50 readers, 60 read zones (38 block of hours)	Up to 100 readers, 100 read zones (55 block of hours)
Term	12 months			
Services	Remote support to partner during RFID design & deployment phase			
SKU	PS-EXP-CON-RFID-LITE	PS-EXP-CON-RFID-SMALL	PS-EXP-CON-RFID-MED	PS-EXP-CON-RFID-LARGE



A fixed pricing structure (block hours) simplifies ordering. Refer to [RFID Expert Connect | Zebra Solutions Pathway](#) for pricing.

A streamlined engagement process will promptly put you on a kickoff call with your assigned Project Manager and technical resource, setting you up for success from day one.

** No roll over of project hours, ** Expert Connect Service aligned to RFID project, ** Week lead time for PS resource alignment

Put Zebra's RFID expertise to work for you—so you can serve more customers, more efficiently and with complete confidence.

**Get started with RFID Expert Connect by contacting your
Channel Account Manager / Zebra Sales Representative**

