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Honeywell Announces Software Update for CW45 to Help Maximize Product Availability

To help increase product availability and minimize lead times, Honeywell has qualified more readily available components for use in our CW45 wearable computer.

These include the following hardware updates:

- New front-facing and side-facing cameras

While CW45 configurations with the new components share the same form, fit, and function as existing configurations, they require updated software.

To support seamless integration with customers' existing applications, new software maintenance releases (MR) are available. The new MR will be compatible with both existing and new hardware components.

Users of these CW45 configurations with new hardware components do not need to take any special action. For customers who already have existing devices deployed on older versions of software and want previously deployed and new units running on the same software version, a maintenance release (MR) will be provided to update the existing units.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

NEW CAMERAS	ANDROID™ 12 (S)		ANDROID 13 (T)		NEW HARDWARE FACTORY CUT-IN PLAN**
	MINIMAL KERNEL	WEB AVAILABILITY*	MINIMAL KERNEL	WEB AVAILABILITY*	
CW45	MR 06 312.00.06.0073-G	October, 2024	MR 03 313.00.03.0040-G	August, 2024	May, 2025

*New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.

**The factory cut-in date of new hardware may vary depending on material stock availability, which is uncertain due to fluctuating customer demand.

ABOUT THE CW45

The CW45 wearable computer is a rugged performance tool that improves productivity by ergonomically presenting the workflow information at the point of activity and integrating the tools needed to perform the job at hand. Ultra-reliable performance, data connectivity, and communications for frontline mobile workers in warehouse/DC, retail, logistics, and manufacturing are always where they are needed, when they are needed. Designed from the ground up for comfort, ease of use, and reliability, the CW45 offers a low profile, large 4.7 inch HD display, enterprise-level ruggedness, and comfortable, easy-to-wear accessories. The CW45 is designed for businesses that invest in sophisticated solutions and want a durable, stable, and secure platform on which to implement them. Built on the newest generation of Honeywell's Mobility Edge™ platform, the CW45 delivers the lifecycle, security, and durability to optimize solution return on investment in the long-term.

Change in the supply chain has only accelerated in recent years, with e-commerce adoption spreading across every demographic group and retail category. Elevated safety protocols and disruptions in trade patterns are becoming routine. Businesses are meeting these challenges with new solutions based not only on advanced mobile devices, but also key software capabilities. The CW45 family is integrated with powerful software solutions from Honeywell such as Operational Intelligence asset optimization and Smart Talk unified communications, as well as a broad ecosystem of UEM, WMS, retail, and ERP solutions.

For additional information, please visit the CW45 product page [HERE](#).

REGIONS AFFECTED

- | | |
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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [CW45 Datasheet](#)
- [CW45 Webpage](#)

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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