

PRN 25 – 17

20-June, 2025

## Honeywell Announces Retirement of CT30 XP Accessories and Introduces New Replacement

Honeywell announces the retirement of some CT30 XP accessories and introduces new replacements.

### REASON FOR RETIREMENT

To improve lead times, product availability, and performance, Honeywell qualified some new CT30 XP accessories. With the launch of these new accessories, the current accessories will go end of life and be replaced with the new design.



*CT30 XP Mobile Computer*

### RETIRED PART NUMBERS

See the Excel table for a list of SKUs affected by this notice.



PRN 25-17 CT30 XP  
Accessories EOL SKU

It is possible that some custom SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.

### FOR CT30 XP SUPPORT INFORMATION

For additional materials to support the CT30 XP; including manuals, downloads, and sales resources, please visit the product webpage [HERE](#).

### HONEYWELL SUGGESTS CT37 AS A REPLACEMENT FOR THE RETIRED CT30 XP ACCESSORIES

We recommend compatible CT37 accessories as a replacement product for the retired CT30 XP accessories.

**Honeywell Industrial  
Automation**  
855 S Mint St  
Charlotte, NC 28202  
**800-582-4263**  
[automation.honeywell.com](http://automation.honeywell.com)

## ABOUT THE CT37

The CT37 is a durable, all-purpose business tool that helps to ensure reliable data access and communications for front-line mobile workers. The CT37 combines the elegant design and usability of a high-end mobile phone without compromising the durability, manageability, or business functionality that serious business requires.

Based on the Mobility Edge™ platform, the CT37 is designed for businesses that invest in powerful solutions to help gain competitive advantage in their segments. The Mobility Edge platform is a durable, stable, secure foundation on which to build these solutions. Mobility Edge helps enable a longer productive life, enhanced security and performance, and accelerated deployments. Combined with the optional powerful, cloud-based, Operational Intelligence asset optimization solution, IT leaders can empower operations and help increase productivity and reduce total cost of ownership, all with a user experience that keeps front-line workers productive and engaged.

Users will appreciate the design of the CT37, which packs a vivid, 6.0-inch, full-high-definition (FHD) screen into a slim, lightweight, yet durable package. Gentle curves meet the aesthetic demands of customer-facing, top-tier retail and hospitality environments while making the device easy to hold and hard to drop.

The CT37 is released with the latest 5G and Wi-Fi® 6E technology to stay connected in both indoor and outdoor environments. 5G offers the highest bandwidth and lowest latency available for transport and delivery workers, and also within a building, to always stay connected. Whether you are on a private 5G or Citizens Broadband Radio Service (CBRS) network, or a Wi-Fi 6E environment, your workers can continue their workflows with the reliable uptime.

The CT37 comes with a complete set of accessories, including Universal Dock chargers, which can be field upgraded by the end user without tools to support multiple Honeywell field mobility computers now and in the future. Other accessories include an easy-to-replace, true hot swap battery, a wearable accessory for hands-free use, an IH45 RFID handle for fast cycle counting, a ruggedizing boot, and a low-profile belt clip.

For additional information, please visit the CT37 product page [HERE](#).

## REGIONS AFFECTED

- |                                                          |                                                                        |
|----------------------------------------------------------|------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Asia Pacific (APAC)  | <input checked="" type="checkbox"/> Middle East, Turkey, Africa (META) |
| <input checked="" type="checkbox"/> Europe (EU)          | <input checked="" type="checkbox"/> Latin America (LATAM)              |
| <input checked="" type="checkbox"/> Greater China (GrCH) | <input checked="" type="checkbox"/> North America (NA)                 |

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## TIMELINE OF EVENTS

The following timeline pertains to all retired CT30 XP accessories.

Last time buy orders are non-cancellable and non-returnable. For final orders placed under last time buy, distributors are advised only to order with firm reseller back orders.

In the event of a product end-of-life or obsolescence, or inability of Honeywell to manufacture or source materials or component parts for a product, for whatever reason, and/or any associated last-time buy in relation to a product (an “obsolescence”), Honeywell shall engage in commercially reasonable efforts to manufacture or source such materials but in no event shall it be liable if it is unable to meet below deadlines due to inability to manufacture. The foregoing is buyer’s sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

| ANNOUNCEMENT           | TIMELINE                                                               | DATE              |
|------------------------|------------------------------------------------------------------------|-------------------|
| Stock Rotation Request | Honeywell will not accept requests for stock rotations after this date | 10-October, 2025  |
| Stock Rotation Return  | Honeywell must receive all final stock rotated units by this date      | 31-October, 2025  |
| Last Time Buy          | Honeywell will not accept hardware orders after this date              | 31-October, 2025  |
| Last Time Ship         | Honeywell will not ship product after this date                        | 31-December, 2025 |

## FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

*Mobility Edge is a trademark of Honeywell International Inc. in the United States and other countries.  
Wi-Fi is a registered trademark of Wi-Fi Alliance, registered in the United States and other countries.*