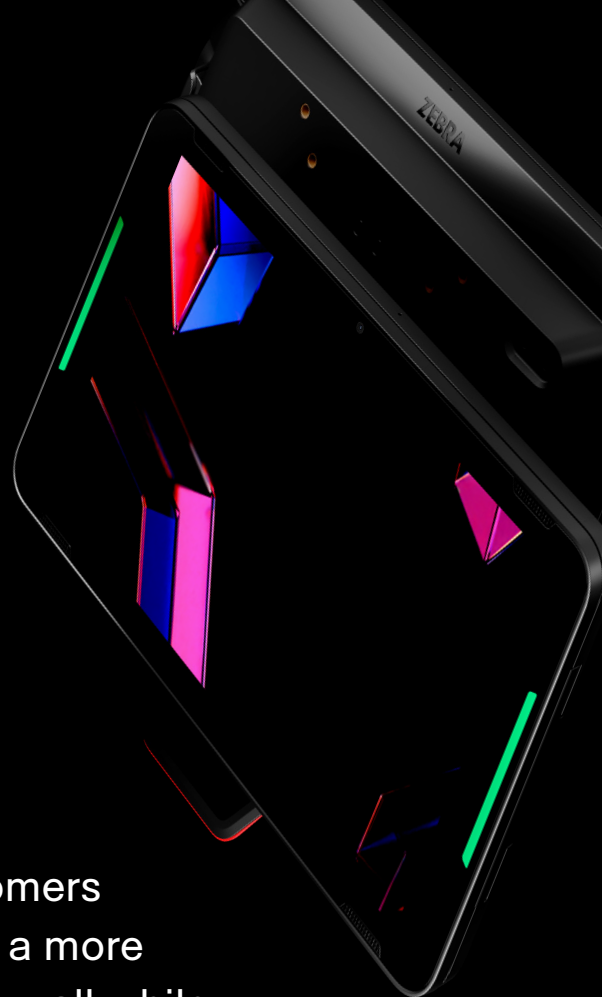




Self-service reinvented.

Upgrade from the CC6000 to the KC401—without starting over.

Replace your CC6000 kiosks with the KC401 to elevate the self-service experience for customers and frontline workers with faster performance, a more intuitive design, and greater workflow flexibility—all while preserving your initial investment.



BUILD ON what you already have

Modernize with less disruption while preserving your existing mounting investments



TRANSFORM every interaction

Create faster, clearer, and more intuitive experiences for customers and workers



EXPAND what self-service can do

Support more workflows, more environments, and evolving business needs

Deliver superior self-service anywhere.

Learn more at www.zebra.com/kc401

Feature Comparison: KC401 vs. CC6000

CC6000		KC401	
			
More Advanced Platform		KC401 Benefit	
Processor	Qualcomm® Snapdragon™ 660	Qualcomm® Dragonwing™ Q-6690	Significant performance leap delivers faster, more responsive self-service applications.
Memory/Storage	4 GB RAM / 32 GB storage	6 GB RAM / 64 GB Flash	50% more RAM offers a stronger foundation for modern kiosk applications.
OS	Up to Android 14	Launches on Android 15, supported through Android 18	Provides a current platform for modern applications, security updates, and evolving self-service needs.
Wireless	Wi-Fi 5 Bluetooth 5.0	Wi-Fi 7 Bluetooth 6.0	Advanced wireless connectivity supports more devices, greater network traffic, and modern peripherals.
More Modern Interactions			
Programmable LEDs	No	Yes	LED cues help customers and workers identify kiosk availability, device status, and next steps at a glance.
NFC	Integrated NFC on front bezel; support for pairing, loyalty, and employee badge sign-in	Integrated NFC tap-on-glass; supports EMVCo RR2, Apple VAS, and Google Smart Tap	Tap-on-glass places NFC where users naturally expect it, creating a more intuitive experience. Support for more NFC technologies expands contactless workflows.
Scanner	Integrated SE4710 1D/2D scan engine	Optional, field-installable SR500 1D/2D scan engine	The SR500 offers a unique yellow LED aimer with red illumination plus an enhanced 2D barcode finder for enhanced visibility, more accurate aiming, and faster barcode capture. No scanner option on the KC401 supports display-only workflows.
Scan Angle	One angle option: +25°	Three unique scan angle SKUs: -25°, 0°, and +25°	Multiple scan angle choices help optimize the device for different mounting heights, kiosk layouts, and user interactions.
More Durable			
Sealing	Not specified	IP65	Expands the environments where the KC401 can be used, including areas with dust, liquid exposure, or frequent cleaning.
Impact Protection	Not specified	Ball-drop impact testing: 2J, 500 g at 40 cm	Impact-tested glass helps reduce repair risk in busy public-facing environments where kiosks see constant use.
Scratch Resistance	Not specified	Enhanced display scratch resistance; Pencil 9H	Stronger scratch resistance helps maintain a clean, premium appearance through constant touch interactions.
Easy Deployment and Migration			
Existing Mounting Solutions	Current CC6000 mounting ecosystem	Compatible with CC6000 mounting ecosystem	Modernize without unnecessary remodeling or a full infrastructure reset.
Mounting Compatibility	Standard VESA 100 x 100 mm	Standard VESA 100 x 100 mm and 75 x 75 mm	Additional VESA support gives more flexibility for walls, poles, counters, cabinetry, and new kiosk furniture.
Power-over-Ethernet	Standard PoE, 15W	PoE+, 30W ¹	PoE+ delivers twice the power of standard PoE, supporting the KC401's more advanced platform while still simplifying installation with power and data over one cable.

1. The KC401 requires PoE+ 30W infrastructure. Existing standard PoE 15W infrastructure used with CC6000 will not support the KC401 and must be upgraded.