

Honeywell Announces Software Update for CT47 to Help Maximize Product Availability

To enhance product availability and reduce lead times, Honeywell has qualified more readily available components for use on the CT47 mobile computer.

This hardware update is driven by the end-of-life status of the rear-facing camera module. While CT47 configurations incorporating the new camera components maintain the same form, fit, and function as existing models, they require updated software to operate effectively.

Users deploying CT47 units with the new hardware components do not need to take any special action. For customers with existing devices running older software versions who wish to standardize software across both previously deployed and newly deployed units, a maintenance release (MR) will be provided to update the existing devices.

The new software maintenance releases (MRs) listed below are compatible with both legacy and new hardware components.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

New Camera Components	Android™ 12		Android 13		Android 14	
	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*
CT47	MR21 412.00.21.XXXX	September, 2026	MR13 413.00.13.XXXX	June, 2026	MR04 414.00.04.XXXX	July, 2027

*New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.

The factory cut in date of new hardware may vary depending on the material stock availability, which is based on fluctuating customer demand. However, it is expected to be January, 2027.

ABOUT THE CT47

The CT47 is built on the newest generation of the Mobility Edge™ platform, a durable, stable, secure foundation for effective, long-lasting solutions. The CT47 delivers the lifecycle, security, and durability required by serious businesses. The CT47 harnesses the latest Qualcomm® QCM6490 processor and memory technology for high performance with planned support through Android 16.

The CT47 is released with the latest 5G and Wi-Fi® 6E technology to stay connected in both indoor and outdoor environments. 5G offers the high bandwidth and low latency available for transport and delivery workers, and within a warehouse, to always stay connected. Whether you are on a private 5G or CBRS network, or a Wi-Fi 6E environment, your workers can continue their workflows with reliable uptime.

The CT47 is designed to endure the most challenging environments. Transport, logistics, and warehouses are as busy as ever and customers need to keep their operations and workflows up and running. Workers in the field can rely on the CT47's ultra-rugged design, as it withstands up to 8-foot drops and 3,500 real-world tumbles. With a higher capacity standard 4775 mAh battery, coupled with the powerful analytics from the Operational Intelligence platform (license required), you can count on the CT47 remaining online throughout the demanding shifts. Built upon a sleek form factor, the CT47 is optimally designed with screen visibility and ruggedness in mind.

Fitted with secure authentication technology, the CT47 helps keep your data and mobile computer safe. The fingerprint sensor is ideal for one-handed operation and easy-to-access biometric authentication. Multiple templates can be stored locally for multiple-user login access. Facial recognition can be accessed from the front-facing camera to access the device quickly and securely. Registration is quick and user data is encrypted and stored locally.

For additional information, please visit the CT47 product page [HERE](#).

REGIONS AFFECTED

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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [CT47 Datasheet](#)
- [CT47 Webpage](#)

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