

PUN 25 – 24

5-June, 2025

Honeywell Announces Software Update to Support New RT10A Hardware

To improve product availability and minimize lead times, Honeywell qualified more readily available camera components for use in our RT10A rugged tablet computer.

While RT10A configurations with the new components share the same form, fit, and function as existing configurations, they require updated software. Users of new production RT10A tablets do not need to take any special action. The factory cut-in date for new hardware is estimated to be 30-May, 2025.



For customers who already have existing devices deployed on older versions of software, and want previously deployed and new units running on the same software version, the maintenance release (MR) will be provided to update the existing units. The new MR will be compatible with both existing and new hardware components.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

RT10A	WEB AVAILABILITY*
Android™ 13 HON660 MR04	May, 2025
Android 12 HON660 MR10	April, 2025
Android 11 HON660 MR18	March, 2025
Android 10 HON660 MR23	June, 2025
Android 9 HON660 MR25	July, 2025

*New firmware for web releases is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>

ABOUT THE RT10A

The Honeywell RT10A rugged tablet computer is designed for rapid user adoption, minimized TCO, and optimized device management. Whether you're a supervisor or a shop-floor employee, a manager or a maintenance worker, the RT10A is ready to fit into your daily workflow. For additional information, please visit the RT10A product page [HERE](#).

REGIONS AFFECTED

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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [RT10A Product webpage](#)
- <https://hsmftp.honeywell.com>

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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