

PRN 25 – 26

3-October, 2025

Honeywell Announces Retirement of the RT10 Rugged Tablet with N6803 FlexRange™ Imager

Honeywell is announcing the retirement of the RT10 rugged tablet with N6803 FlexRange 1D/2D imager. The RT10 with N6703 Standard Range 1D/2D imager and the RT10A continue availability.

REASON FOR RETIREMENT

The retirement is due to declining demand. Honeywell is consolidating product configurations and will discontinue SKUs with declining demand.



RT10 Windows®

RETIRED PART NUMBERS

See the Excel table for a list of SKUs affected by this notice.



RT10W N6803FR
SKU LIST.xlsx

It is possible that some custom SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.

This announcement will serve as the formal communication that the listed SKUs will no longer be available for resale in accordance with the Service Time Line (shown below).

FOR RT10 SUPPORT INFORMATION

For additional materials to support RT10, including manuals, downloads, and sales resources, please visit the product webpage [HERE](#).

HONEYWELL SUGGESTS RT10A AS A REPLACEMENT FOR THE RT10

We recommend the RT10A as a replacement product for the RT10.

Honeywell Industrial
Automation
855 S Mint St
Charlotte, NC 28202
800-582-4263
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ABOUT THE RT10A

The Honeywell RT10A rugged tablet computer is designed for rapid user adoption, minimized TCO, and optimized device management. Whether you're a supervisor or a shop-floor employee, a manager or a maintenance worker, the RT10A is ready to fit into your daily workflow. For additional information, please visit the RT10A product page [HERE](#).

REGIONS AFFECTED

- | | |
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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

TIMELINE OF EVENTS

The following timeline pertains to all retired RT10 Rugged Tablets with N6803FR.

Last time buy orders are non-cancellable and non-returnable. For final orders placed under last time buy, distributors are advised only to order with firm reseller back orders.

In the event of a product end-of-life or obsolescence, or inability of Honeywell to manufacture or source materials or component parts for a product, for whatever reason, and/or any associated last-time buy in relation to a product (an "obsolescence"), Honeywell shall engage in commercially reasonable efforts to manufacture or source such materials but in no event shall it be liable if it is unable to meet below deadlines due to inability to manufacture. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date.	1-February, 2026
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date.	1-March, 2026
Last Time Buy	Honeywell will not accept hardware orders after this date.	Immediately
Last Time Ship	Honeywell will not ship product after this date.	1-November, 2025

SERVICE SECTION

BEST PRACTICES - PREPARING FOR SERVICE RETIREMENT

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future, and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance, and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Contract Sale	Honeywell will not accept new service contracts after this date.	Immediately
Last 5 Year Contract	Honeywell will not accept 5 year service contracts after this date.	Immediately
Last Service Renewal	Honeywell will not accept service contract after this date.	31-December, 2029
Last Accessory Support	Honeywell will not sell hardware accessories after this date.	31-December, 2029
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date.	31-December, 2029
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date.	31-December, 2029
End of Software and Technical Support	Honeywell will not offer technical support after this date.	31-December, 2029
Last Device Replacement	Honeywell will not accept Platinum contracts or device replacement add-on contracts after this date.	Immediately

SERVICE COMMITMENT

Honeywell will provide technical support, software updates, and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolescence beyond Honeywell's control.

Notwithstanding the foregoing, in the event of a product obsolescence, Honeywell shall engage in commercially reasonable efforts to repair or replace products in accordance with the terms of its standard warranty, but in no event shall it be liable if it is unable to do so due to the obsolescence. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

FlexRange is a trademark of Honeywell International Inc. in the United States and/or other countries.

Windows is a trademark or registered trademark of Microsoft Corporation in the United States and other countries.