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24-March, 2025

Honeywell Announces Software Update for CT47 to Help Maximize Product Availability

To help increase product availability and minimize lead times, Honeywell has qualified more readily available components for use in our CT47 mobile computer.

The hardware update is due to component end-of-life. It includes a wireless connectivity chip available in both CT47's cellular configurations and Wi-Fi®-only configurations and a power management chip available in CT47's cellular configurations only.

While CT47 configurations with the new components share the same form, fit, and function as existing configurations, they require updated software.

To support seamless integration with customers' existing applications, new software maintenance releases (MR) are now available. The new MR will be compatible with both existing and new hardware components.

Users of these CT47 configurations with new hardware components do not need to take any special action. Customers who already have existing devices deployed on older software versions and want previously deployed and new units running on the same software version will be provided a maintenance release (MR) to update the existing units.

Meanwhile, Honeywell has also qualified a new LCD supplier, a new PCB supplier, and a new speaker supplier. While these updates don't require a firmware update, they help enhance productivity, improve supply chain resilience, and minimize lead times.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

New RF Components	Android™ 12 (S)		Android 13 (T)		New Hardware Factory Cut-In Plan**
	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*	
CT47	MR14 412.00.14.XXXX	March, 2025	MR07 413.00.07.XXXX	March, 2025	April, 2025

*New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.

**The factory cut-in date of new hardware may vary depending on the material stock availability, which is uncertain due to the fluctuating customer demand.

Honeywell Industrial Automation
855 S Mint Street
Charlotte, NC 28202
800-582-4263
automation.honeywell.com

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ABOUT THE CT47

The CT47 is built on the newest generation of the Mobility Edge™ platform, a durable, stable, secure foundation for effective, long-lasting solutions. The CT47 delivers the lifecycle, security, and durability required by serious businesses. The CT47 harnesses the latest Qualcomm® QCM6490 processor and memory technology for high performance with planned support through Android 16.

The CT47 is released with the latest 5G and Wi-Fi 6E technology to stay connected in both indoor and outdoor environments. 5G offers the high bandwidth and low latency available for transport and delivery workers, and within a warehouse, to always stay connected. Whether you are on a private 5G or CBRS network or a Wi-Fi 6E environment, your workers can continue their workflows with reliable uptime.

The CT47 is designed to endure the most challenging environments. Transport, logistics, and warehouses are as busy as ever and customers need to keep their operations and workflows up and running. Workers in the field can rely on the CT47's ultra-rugged design, as it withstands up to 8 ft drops and 3500 real-world tumbles. With a higher capacity standard 4775 mAh battery coupled with the powerful analytics from the Operational Intelligence platform (license required), you can count on the CT47 remaining online throughout the demanding shifts. Built upon a sleek form factor, the CT47 is optimally designed with screen visibility and ruggedness in mind.

Fitted with secure authentication technology, the CT47 helps keep your data and mobile computer safe. The fingerprint sensor is ideal for one-handed operation and easy-to-access biometric authentication. Multiple templates can be stored locally for multiple-user login access. Facial recognition can be accessed from the front-facing camera to access the device quickly and securely. Registration is quick and user data is encrypted and stored locally.

For additional information, please visit the CT47 product page [HERE](#).

REGIONS AFFECTED

- | | |
|--|--|
| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

KEY DOCUMENT LINKS

- [CT47 Datasheet](#)
- [CT47 Webpage](#)

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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