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Honeywell Announces Software Update for CT45 and CT45 XP to Help Maximize Product Availability

To help increase product availability and minimize lead times, Honeywell has qualified more readily available components for use in our CT45 and CT45 XP mobile computers.

These include the following updates:

- New Standard Battery (SKU: CT4X-BTSC-001)
- New Extended Battery (SKU: CT4X-BTEC-001)

While CT45 and CT45 XP configurations with the new components share the same form, fit, and function as existing configurations, they require updated software.

New software maintenance releases (MR) are available to support seamless integration with customers' existing applications. The new MR will be compatible with both existing and new hardware components.

Users of these CT45 and CT45 XP configurations with new hardware components do not need to take any special action. Customers who already have existing devices deployed on older versions of software and want previously deployed and new units running on the same software version, a maintenance release (MR) will be provided to update the existing units.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

New Standard Battery	Android™ 11 (R)		Android 12 (S)		Android 13 (T)		New hardware factory cut-in plan**
	Minimal kernel	Web availability*	Minimal kernel	Web availability*	Minimal kernel	Web availability*	
CT45 / XP	MR 13 311.Cx.13.0325-G	May 2023	MR 03 312.00.03.0052-G	July 2023	MR 01 313.00.01.0016-G	July 2024	August 2024

New Extended Battery	Android 11 (R)		Android 12 (S)		Android 13 (T)		New hardware factory cut-in plan**
	Minimal kernel	Web availability*	Minimal kernel	Web availability*	Minimal kernel	Web availability*	
CT45 / XP	MR 18 311.Cx.18.0360-G	July 2024	MR 07 312.00.07.xxxx-G	November 2024	MR 02 313.00.02.0025-G	August 2024	December 2024

*New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.

**The factory cut-in date for new hardware may vary depending on the material stock availability, which is uncertain due to the fluctuating customer demand.

ABOUT THE CT45 AND CT45 XP

A versatile and comprehensive supply chain solution based on the new Mobility Edge™ platform. Compact and designed for durability, worker comfort, and ease of use. The CT45 product family enables extended productivity and lifecycle. Enterprises are investing to keep up with demand and adapt to new ways of working. Built on the Mobility Edge platform, the CT45 and CT45 XP deliver a balanced offering to bridge the gap between e-commerce and digitalization, helping to synchronize the supply chain for retail stores, transportation companies, and distribution centers. Mobile workers often struggle to get up-to-date information in a timely manner to boost efficiency. In response, the CT45 XP leverages Wi-Fi 6 technology to facilitate access to essential information with low latency, even in a highly dense connected environment. Delivery workers can now efficiently access the network outside the four walls using 4G-LTE™ advanced technology, helping mobile frontline workers remain connected to crucial information to place orders, check stock, look up order status, or scan items.

For additional information, please visit the CT45 and CT45 XP product page [HERE](#).

REGIONS AFFECTED

- ☒ Asia Pacific (APAC)
- ☒ Europe (EU)
- ☒ Greater China (GrCH)
- ☒ Middle East, Turkey, Africa (META)
- ☒ Latin America (LATAM)
- ☒ North America (NA)

KEY DOCUMENT LINKS

- [CT45 and CT45 XP Datasheet](#)
- [CT45 and CT45 XP Webpage](#)

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

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