

Honeywell Announces CT45 and CT45 XP Product Updates

Honeywell is announcing several updates for CT45 and CT45 XP mobile computers to help improve product availability and support continued customer demand.

This notice includes updates for CT45 XP memory configurations, new CT45/CT45 XP RF parts and LCD driver support, and the updated screen protector SKU.

CT45 XP MEMORY CONFIGURATION

Honeywell recommends customers continue purchasing 6 GB / 64 GB memory options as the primary configuration going forward. Honeywell is working with suppliers to ensure a smooth supply of components and prevent interruption of operations.

Please refer to the attached SKU transition list for 4 GB / 64 GB and 8 GB / 128 GB CT45 XP configurations with a recommended 6 GB / 64 GB choice.



SKUs.xlsx

NEW RF PARTS AND LCD DRIVER

Honeywell qualified new RF parts and an LCD driver for the CT45 and CT45 XP. This hardware update will help maintain continuity of supply to prevent interruption of operations.

While CT45XP configurations incorporating these changes maintain the same form, fit, and function as existing models, they require updated software to operate in a mixed environment. Users deploying CT45XP units with the new hardware components do not need to take any special action. For customers with existing devices running older software versions who wish to standardize software across both previously deployed and newly deployed units, a maintenance release (MR) will be provided to update the existing devices.

The new software maintenance releases (MRs) listed below are compatible with both legacy and new hardware components.

SCREEN PROTECTOR SKU UPDATE

The CT45 and CT45 XP screen protector SKU CT45-SP-1PK is replaced by the CT45-SP-1PK-2. Please use CT45-SP-1PK-2 for future screen protector orders.

OPTIONAL OPERATING SYSTEM UPDATE FOR PREVIOUSLY SHIPPED DEVICES

New RF And LCD Parts	Android™ 11		Android 12		Android 13		Android 14	
	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*	Minimal Kernel	Web Availability*
CT45/XP	MR23	March, 2026	MR12	May, 2026	MR08	January, 2026	MR01	January, 2026

*New firmware for web release is available via the Software Downloads page of the Honeywell public website at the following link: <https://hsmftp.honeywell.com>.

The factory cut in date of new hardware may vary depending on the material stock availability, which is based on fluctuating customer demand. However, it is expected to be August, 2026.

ABOUT THE CT45 AND CT45XP

A versatile and comprehensive supply chain solution based on the new Mobility Edge™ platform. Compact and designed for durability, worker comfort, and ease of use. The CT45 product family enables extended productivity and lifecycle. Enterprises are investing to keep up with demand and adapt to new ways of working. Built on the Mobility Edge platform, the CT45 XP and CT45 deliver a balanced offering to bridge the gap between e-commerce and digitalization, helping to synchronize the supply chain for retail stores, transportation companies, and distribution centers. Mobile workers often struggle to get up-to-date information in a timely manner to boost efficiency. In response, the CT45 XP leverages Wi-Fi® 6 technology to facilitate access to essential information with low latency, even in a highly dense connected environment. Delivery workers can now efficiently access the network outside of the four walls using 4G-LTE® advanced technology, helping mobile frontline workers remain always connected to crucial information to place orders, check stock, look up order status, or scan items.

For additional information, please visit the CT45 and CT45 XP product page [HERE](#).

REGIONS AFFECTED

- ☒ Asia Pacific (APAC)
- ☒ Europe (EU)
- ☒ Greater China (GrCH)
- ☒ Middle East, Turkey, Africa (META)
- ☒ Latin America (LATAM)
- ☒ North America (NA)

KEY DOCUMENT LINKS

- [CT45 and CT45 XP Datasheet](#)
- [CT45 and CT45 XP Webpage](#)

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

Android is a trademark or registered trademark of Google LLC in the United States and other countries.

Mobility Edge is a trademark of Honeywell International Inc. in the United States and other countries.

Wi-Fi is a registered trademark of Wi-Fi Alliance, registered in the United States and other countries.

LTE is a registered trademark owned by ETSI (European Telecommunications Standards Institute).