

PRN 25 – 14

15-May, 2025

End of Life and Replacement of Voice Wired Headsets (SR-15, SR-21, SR-30, SR-35, and SR-40)

Honeywell is announcing the end of life for the SR-15, SR-21, SR-30, SR-35, and SR-40 wired headsets. Honeywell has maintained and updated components for SR wired headsets since their introduction in 2004. After nearly 20 years, the wired headsets are in their last stages of the lifecycle. Since then, Honeywell has invested in multiple headbands for the SRX3 wireless headset to meet our customers' needs. Our market and sales trends show a continuous growth of interest in wireless technologies over wired technologies, and therefore, Honeywell's focus is on the continuous development of our SRX wireless headset product. Customers currently using one of the listed wired headsets are encouraged to migrate to our SRX3 wireless headset, which has multiple headband options to accommodate our customers' needs.

The SR-20 and SL-14 wired headsets are NOT part of this notice and will continue to be sold until further notice.

IMPACTED PARTS AND REPLACEMENT

See the table below for a list of SKUs affected by this notice with the recommended replacement. It is possible that some custom SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.

IMPACTED SKUS	IMPACTED SKU DESCRIPTION	REPLACEMENT SKUS	REPLACEMENT SKU DESCRIPTION
HD-702-1	SR-30, HEADSET, HIGH NOISE, TCO, STRAIGHT // HEADSET, SR-30 VOCOLLECT™ HIGH NOISE HEADSET	HD-1500-113 + HD-1500-101 + BT-1000-3	HIGH NOISE HEADBAND WITH EARCUP, SRX3 VOCOLLECT HEADSET (REQUIRES E-MODULE AND BATTERY) + ELECTRONICS MODULE, SRX3 HEADSET + BATTERY, SRX2/SRX3 HEADSET
HD-702-2	SR-30, HEADSET, HIGH NOISE, TCO, COILED // HEADSET, SR-30 VOCOLLECT HIGH NOISE HEADSET, COILED CORD		
HD-705-1	SR-40, HEADSET, HIGH NOISE, TCO, STRAIGHT // HEADSET, SR-40 VOCOLLECT DUAL CUP HEADSET	HD-1500-118 + HD-1500-101 + BT-1000-3	SRX3 HIGH NOISE DUAL CUP EARCUP ONLY + ELECTRONICS MODULE, SRX3 HEADSET + BATTERY, SRX2/SRX3 HEADSET
HD-704-1	SR-35, HEADSET, HARD HAT, TCO, STRAIGHT // HEADSET, SR-35 VOCOLLECT HARD HAT HEADSET (WITHOUT CLIP)	HD-1500-112 + HD-1000-115 + HD-1000-110 or HD-1000-111 + HD-1500-101 + BT-1000-3	HIGH NOISE EARCUP, SRX3 VOCOLLECT HARD HAT HEADSET (REQUIRES HARD HAT CLIP, E-MODULE AND BATTERY) + CLIP, FORK ATTACHMENT TO CUP - SRX2 VOCOLLECT HARD HAT HEADSET + CLIP, SRX2 VOCOLLECT HARD HAT HEADSET – SLOTTED MOUNT or CLIP, SRX2 VOCOLLECT HARD HAT HEADSET – NON-SLOTTED/BRIM MOUNT + ELECTRONICS MODULE, SRX3 HEADSET + BATTERY, SRX2/SRX3 HEADSET
HD-704-2	SR-35, HEADSET, HARD HAT, TCO, COILED // HEADSET, SR-35 VOCOLLECT HARD HAT HEADSET, COILED CORD (WITHOUT CLIP)		
HD-708-1	SR-15, HEADSET, TCO, STRAIGHT // HEADSET, SR-15 VOCOLLECT BEHIND-THE-HEAD HEADSET, STRAIGHT CORD	HD-1500-1	SRX3 COMPLETED HEADSET WITH BATTERY 1 X HD-1500-101 E-MODULE, 1 X HD-1500-102 HEADBAND, 1 X BT-1000 BATTERY
HD-701-1	SR-21, HEADSET, UNIVERSAL, STRAIGHT // HEADSET, SR-21 UNIVERSAL LIGHTWEIGHT HEADSET		

TIMELINE OF EVENTS

ORDERING	TIMELINE
End of Life Announcement	15-May, 2025
End of Sale	No new orders for the listed devices and their support accepted after 30-November, 2025
Last Shipment	No new shipments will be sent after 31-December, 2025
End of Support	End of support of the listed devices is 31-December, 2026

To prevent any product supply or support issues as the End of Service date approaches Honeywell strongly urges customers to update technology well in advance of the End of Service date.

REGIONS AFFECTED

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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

PROTECT YOUR INVESTMENT

With Honeywell Repair Services, it's easy to get the level of repair coverage and protection that makes the most sense for your business. Honeywell repair service programs not only protect your device investment, but also provide predictable repair costs for the duration of your agreement. In addition to repairs, with every depot service, we also provide required preventative maintenance, as well as relevant engineering, software, and firmware updates.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

Online access to Honeywell Voice Technical Support is available at Honeywell.custhelp.com

Honeywell Voice Technical Support may also be contacted at:

- USA: +1.866.862.7877
- EMEA: +44(0)1344.65.6123
- US/Local: +1.412.376.9384
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