Lexmark



# Downtime Assistant

## Maintain access, efficiency and accuracy during downtime

### The challenges with downtime

- Difficulty with accessing the most up to date information in a timely manner
- Expensive and wasteful manual document processes
- Loss in productivity due to errors and delays
- Security risks associated with manual processes and disconnected systems

### Ensure continuity with Lexmark Downtime Assistant

Lexmark's Downtime Assistant helps you maintain continuity, even when systems or networks are down. Whether infrastructure is out of service for routine maintenance, or the downtime is unplanned, your employees will be able to keep doing their jobs without missing a beat. The device-based solution leverages your Lexmark smart MFPs to simplify information access and work universally with all your business systems until your primary infrastructure is back up and running.

- Eliminate barriers that impede access: Store information directly on your MFPs for downtime availability that's fast, accurate and secure
- Leverage one solution for all downtime situations: Be prepared for disruptions in applications, network, departments or even your entire enterprise
- Promote ease of use with a familiar tool: Enable employees to extend the use of your existing Lexmark MFP and its intuitive, tablet-like touchscreen
- Drive greater flexibility and integration: Address your unique needs and speed recovery time with customization and seamless integration

### Key features

- Reports, forms and checklists: All available from your Lexmark MFP and regularly refreshed
- User-friendly customization: Custom icons, eTask apps, categories and menus to meet the needs of each work environment
- 24/7 updates and availability: Automated document uploads and overwrites throughout the day
- Secure storage and access: Data stored on the MFP's encrypted hard disk, and can be protected by a variety of authentication methods

### Downtime Assistant at work

- Healthcare: Maintain continuity of care with uninterrupted access to patient information
- Manufacturing: Access bills of lading (BOL) and other shipping and receiving forms without delay
- Retail: Quickly handle and track merchandise deliveries, in-store fulfillment, online order confirmations and other documents received at the store
- Government: Give constituents the documents they need without the long wait
- Education: Save valuable teaching time with student testing reports generated on demand, quickly and conveniently
- Banking/Insurance: Maintain continuity and high customer satisfaction when completing and finalizing transactions

**Part Number:** 82S0194
**Memory:** Minimum of 256MB
**Hard Disk:** Required

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