



Hardware Marketing Bulletin

Announcing the withdrawal of MX810dxfe, MX812dxfe, MB2442adw, C2425dw, MC2425adw, 2581Plus Dot Matrix and selected Options and Extended Warranties from the Australian and New Zealand Markets

February 15, 2021

Withdrawal of selected Mono MFP and Options

Description

Lexmark International (Australia) Pty Ltd announces the withdrawal from marketing of the:

- MS421dn
- MX421ade
- MB2442adw
- C2425dw
- MC2425adw
- 2581Plus Dot Matrix
- MarkNet 8350 Wireless for MX510,610
- 1, 2, 3, 4, 5 and 6 year Advanced Exchange warranties for
 - MS310 ○ MS510 ○ MX410
 - MS312 ○ MS610
 - MS415 ○ MX310
- 1, 2, 3, 4, 5 and 6 year Onsite Repair warranties for
 - MS310 ○ CS510 ○ MX811
 - MS312 ○ C746 ○ MX812
 - MS415 ○ C748 ○ CX310
 - MS510 ○ C925 ○ CX410
 - MS610 ○ C950 ○ CX510
 - MS710 ○ MX310 ○ X746
 - MS711 ○ MX410 ○ X748
 - MS810 ○ MX51x ○ X925
 - MS811 ○ MX61x ○ X950
 - MS812 ○ MX710 ○ X954
 - CS310 ○ MX711
 - CS410 ○ MX810
- 1 year Onsite Repair renewal for
 - C540 ○ C736 ○ X734
 - C543 ○ C935 ○ X736
 - C544 ○ X543 ○ X738
 - C546 ○ X544 ○ X862
 - C734 ○ X546 ○ X94x
- 1 year Onsite Repair Post Warranty renewal for
 - C510 ○ C736 ○ X736
 - C540 ○ C935 ○ X738
 - C543 ○ X543 ○ X862
 - C544 ○ X544 ○ X94x
 - C546 ○ X546
 - C734 ○ X734
- 2, 3 and 4 year Onsite Repair renewals for
 - X792 ○ X952

Withdrawn Part Numbers

Description	Part No.	Description	Part No.
Lexmark B2442dw	36SC234	Lexmark MX810dxfe	24T8688
Lexmark C2425dw	42CC137	Lexmark MX812dxfe	24T8712
Lexmark 2581 Plus Dot Matrix	11C0111	Lexmark MB2442adw	36SC734
Lexmark 2581 Plus Dot Matrix	11C2887	Lexmark MC2425adw	42CC437
		MarkNet 83.50 Wireless for MX510 / MX610	27X0903
Extended Warranties Withdrawn:			
1 year Adv Exchange MS310	2355640	1 year Onsite Repair MS310	2355648
2 year Adv Exchange MS310	2355641	2 year Onsite Repair MS310	2355649
3 year Adv Exchange MS310	2355642	3 year Onsite Repair MS310	2355650
4 year Adv Exchange MS310	2355643	4 year Onsite Repair MS310	2355651
5 year Adv Exchange MS310	2364417	5 year Onsite Repair MS310	2364425
6 year Adv Exchange MS310	2367065	6 year Onsite Repair MS310	2367066
1 year Adv Exchange MS312	2356639	1 year Onsite Repair MS312	2356647
2 year Adv Exchange MS312	2356640	2 year Onsite Repair MS312	2356648
3 year Adv Exchange MS312	2356641	3 year Onsite Repair MS312	2356649
4 year Adv Exchange MS312	2356642	4 year Onsite Repair MS312	2356650
5 year Adv Exchange MS312	2364440	5 year Onsite Repair MS312	2364448
6 year Adv Exchange MS312	2367068	6 year Onsite Repair MS312	2367069
1 year Adv Exchange MS415	2356745	1 year Onsite Repair MS415	2356753
2 year Adv Exchange MS415	2356746	2 year Onsite Repair MS415	2356754
3 year Adv Exchange MS415	2356747	3 year Onsite Repair MS415	2356755
4 year Adv Exchange MS415	2356748	4 year Onsite Repair MS415	2356756
5 year Adv Exchange MS415	2364527	5 year Onsite Repair MS415	2364535
6 year Adv Exchange MS415	2367082	6 year Onsite Repair MS415	2367083
1 year Adv Exchange MS510	2355732	1 year Onsite Repair MS510	2355740
2 year Adv Exchange MS510	2355733	2 year Onsite Repair MS510	2355741
3 year Adv Exchange MS510	2355734	3 year Onsite Repair MS510	2355742
4 year Adv Exchange MS510	2355735	4 year Onsite Repair MS510	2355743
5 year Adv Exchange MS510	2364573	5 year Onsite Repair MS510	2364581
6 year Adv Exchange MS510	2367093	6 year Onsite Repair MS510	2367094
1 year Adv Exchange MS610	2355778	1 year Onsite Repair MS610	2355786
2 year Adv Exchange MS610	2355779	2 year Onsite Repair MS610	2355787
3 year Adv Exchange MS610	2355780	3 year Onsite Repair MS610	2355788
4 year Adv Exchange MS610	2355781	4 year Onsite Repair MS610	2355789
5 year Adv Exchange MS610	2364619	5 year Onsite Repair MS610	2364627
6 year Adv Exchange MS610	2367105	6 year Onsite Repair MS610	2367106
1 year Adv Exchange MX310	2356054	1 year Onsite Repair MX310	2355488
2 year Adv Exchange MX310	2356055	2 year Onsite Repair MX310	2355489
3 year Adv Exchange MX310	2356056	3 year Onsite Repair MX310	2355490
4 year Adv Exchange MX310	2356057	4 year Onsite Repair MX310	2355491
5 year Adv Exchange MX310	2365169	5 year Onsite Repair MX310	2365173
6 year Adv Exchange MX310	2367227	6 year Onsite Repair MX310	2367228
1 year Adv Exchange MX410	2356063	1 year Onsite Repair MX410	2355526
2 year Adv Exchange MX410	2356064	2 year Onsite Repair MX410	2355527
3 year Adv Exchange MX410	2356065	3 year Onsite Repair MX410	2355528
4 year Adv Exchange MX410	2356066	4 year Onsite Repair MX410	2355529
5 year Adv Exchange MX410	2365207	5 year Onsite Repair MX410	2365211
6 year Adv Exchange MX410	2367237	6 year Onsite Repair MX410	2367238

1 year Onsite Repair MS710	2355970	1 year Onsite Repair MS711	2356016
2 year Onsite Repair MS710	2355971	2 year Onsite Repair MS711	2356017
3 year Onsite Repair MS710	2355972	3 year Onsite Repair MS711	2356018
4 year Onsite Repair MS710	2355973	4 year Onsite Repair MS711	2356019
5 year Onsite Repair MS710	2364692	5 year Onsite Repair MS711	2364711
6 year Onsite Repair MS710	2367122	6 year Onsite Repair MS711	2367125
1 year Onsite Repair MS810	2355832	1 year Onsite Repair MS811	2355878
2 year Onsite Repair MS810	2355833	2 year Onsite Repair MS811	2355879
3 year Onsite Repair MS810	2355834	3 year Onsite Repair MS811	2355880
4 year Onsite Repair MS810	2355835	4 year Onsite Repair MS811	2355881
5 year Onsite Repair MS810	2364749	5 year Onsite Repair MS811	2364768
6 year Onsite Repair MS810	2367131	6 year Onsite Repair MS811	2367135
1 year Onsite Repair MS812	2355924	1 year Onsite Repair CS310	2356080
2 year Onsite Repair MS812	2355925	2 year Onsite Repair CS310	2356081
3 year Onsite Repair MS812	2355926	3 year Onsite Repair CS310	2356082
4 year Onsite Repair MS812	2355927	4 year Onsite Repair CS310	2356083
5 year Onsite Repair MS812	2364787	5 year Onsite Repair CS310	2364939
6 year Onsite Repair MS812	2367139	6 year Onsite Repair CS310	2367167
1 year Onsite Repair CS410	2356126	1 year Onsite Repair CS510	2356172
2 year Onsite Repair CS410	2356127	2 year Onsite Repair CS510	2356173
3 year Onsite Repair CS410	2356128	3 year Onsite Repair CS510	2356174
4 year Onsite Repair CS410	2356129	4 year Onsite Repair CS510	2356175
5 year Onsite Repair CS410	2364958	6 year Onsite Repair CS510	2367184
6 year Onsite Repair CS410	2367174		
1 year Onsite Repair C746	2354996	1 year Onsite Repair C748	2355024
2 year Onsite Repair C746	2354997	2 year Onsite Repair C748	2355025
3 year Onsite Repair C746	2354998	3 year Onsite Repair C748	2355026
4 year Onsite Repair C746	2354999	4 year Onsite Repair C748	2355027
5 year Onsite Repair C746	2365079	6 year Onsite Repair C748	2367204
6 year Onsite Repair C746	2367202		
1 year Onsite Repair C925	2353798	1 year Onsite Repair C950	2354207
2 year Onsite Repair C925	2353799	2 year Onsite Repair C950	2354208
3 year Onsite Repair C925	2353800	3 year Onsite Repair C950	2354209
4 year Onsite Repair C925	2353801	4 year Onsite Repair C950	2354210
5 year Onsite Repair C925	2365124	5 year Onsite Repair C950	2367214
6 year Onsite Repair C925	2367210	6 year Onsite Repair C950	2367215
1 year Onsite Repair MX51X	2355564	1 year Onsite Repair MX61X	2355602
2 year Onsite Repair MX51X	2355565	2 year Onsite Repair MX61X	2355603
3 year Onsite Repair MX51X	2355566	3 year Onsite Repair MX61X	2355604
4 year Onsite Repair MX51X	2355567	4 year Onsite Repair MX61X	2355605
5 year Onsite Repair MX51X	2365245	5 year Onsite Repair MX61X	2365290
6 year Onsite Repair MX51X	2367248	6 year Onsite Repair MX61X	2367258
1 year Onsite Repair MX710	2355108	1 year Onsite Repair MX711	2355136
2 year Onsite Repair MX710	2355109	2 year Onsite Repair MX711	2355137
3 year Onsite Repair MX710	2355110	3 year Onsite Repair MX711	2355138
4 year Onsite Repair MX710	2355111	4 year Onsite Repair MX711	2355139
5 year Onsite Repair MX710	2365356	5 year Onsite Repair MX711	2365386
6 year Onsite Repair MX710	2367268	6 year Onsite Repair MX711	2367281
1 year Onsite Repair MX810	2355164	1 year Onsite Repair MX811	2355192
2 year Onsite Repair MX810	2355165	2 year Onsite Repair MX811	2355193
3 year Onsite Repair MX810	2355166	3 year Onsite Repair MX811	2355194
4 year Onsite Repair MX810	2355167	4 year Onsite Repair MX811	2355195
5 year Onsite Repair MX810	2365416	5 year Onsite Repair MX811	2365446

6 year Onsite Repair MX810	2367295	6 year Onsite Repair MX811	2367307
1 year Onsite Repair MX812	2355220	1 year Onsite Repair CX310	2356210
2 year Onsite Repair MX812	2355221	2 year Onsite Repair CX310	2356211
3 year Onsite Repair MX812	2355222	3 year Onsite Repair CX310	2356212
4 year Onsite Repair MX812	2355223	4 year Onsite Repair CX310	2356213
5 year Onsite Repair MX812	2365461	5 year Onsite Repair CX310	2365536
6 year Onsite Repair MX812	2367322	6 year Onsite Repair CX310	2367361
1 year Onsite Repair CX410	2356248	1 year Onsite Repair CX510	2356286
2 year Onsite Repair CX410	2356249	2 year Onsite Repair CX510	2356287
3 year Onsite Repair CX410	2356250	3 year Onsite Repair CX510	2356288
4 year Onsite Repair CX410	2356251	4 year Onsite Repair CX510	2356289
5 year Onsite Repair CX410	2365551	5 year Onsite Repair CX510	2365581
6 year Onsite Repair CX410	2367365	6 year Onsite Repair CX510	2367375
1 year Onsite Repair X746	2355052	1 year Onsite Repair X748	2355080
2 year Onsite Repair X746	2355053	2 year Onsite Repair X748	2355081
3 year Onsite Repair X746	2355054	3 year Onsite Repair X748	2355082
4 year Onsite Repair X746	2355055	4 year Onsite Repair X748	2355083
5 year Onsite Repair X746	2367389	5 year Onsite Repair X748	2367393
6 year Onsite Repair X746	2367390	6 year Onsite Repair X748	2367394
1 year Onsite Repair X925	2353820	1 year Onsite Repair X950	2354235
2 year Onsite Repair X925	2353821	2 year Onsite Repair X950	2354236
3 year Onsite Repair X925	2353822	3 year Onsite Repair X950	2354237
4 year Onsite Repair X925	2353823	4 year Onsite Repair X950	2354238
5 year Onsite Repair X925	2367406	5 year Onsite Repair X950	2367422
6 year Onsite Repair X925	2367407	6 year Onsite Repair X950	2367423
1 year Onsite Repair X954	2354291	1 yr Onsite Repair renewal C540	2350411
2 year Onsite Repair X954	2354292	1 yr Onsite Repair renewal C543	2350446
3 year Onsite Repair X954	2354293	1 yr Onsite Repair renewal C544	2350481
4 year Onsite Repair X954	2354294	1 yr Onsite Repair renewal C546	2352704
5 year Onsite Repair X954	2367436	1 yr Onsite Repair renewal C734	2350784
6 year Onsite Repair X954	2367437	1 yr Onsite Repair renewal C736	2350802
1 yr Onsite Repair renewal C935	2349444	1 yr Onsite Repair renewal X543	2350507
1 yr Onsite Repair renewal X544	2350525	1 yr Onsite Repair renewal X546	2352758
1 yr Onsite Repair renewal X734	2350820	1 yr Onsite Repair renewal X736	2350838
1 yr Onsite Repair renewal X738	2350856	1 yr Onsite Repair renewal X862	2351576
2 yr Onsite Repair renewal X792	2365764	3 yr Onsite Repair renewal X792	2365765
4 yr Onsite Repair renewal X792	2365766	1 yr Onsite Repair renewal X94x	2349456
2 yr Onsite Repair renewal X952	2365902	3 yr Onsite Repair renewal X952	2365903
4 yr Onsite Repair renewal X952	2365904	1 yr Onsite Repair renewal post warranty C510	2347656
1 yr Onsite Repair renewal post warranty C540	2350412	1 yr Onsite Repair renewal post warrant C543	2350447
1 yr Onsite Repair renewal post warranty C544	2350482	1 yr Onsite Repair renewal post warranty C546	2352705
1 yr Onsite Repair renewal post warranty C734	2350785	1 yr Onsite Repair renewal post warranty C736	2350803
1 yr Onsite Repair renewal post warranty C935	2349445	1 yr Onsite Repair renewal post warranty X543	2350508
1 yr Onsite Repair renewal post warranty X544	2350526	1 yr Onsite Repair renewal post warranty X546	2352759
1 yr Onsite Repair renewal post warranty X734	2350821	1 yr Onsite Repair renewal post warranty X736	2350839

1 yr Onsite Repair renewal post warranty X738	2350857	1 yr Onsite Repair renewal post warranty X862	2351577
1 yr Onsite Repair renewal post warranty X94x	2349457		

The part numbers listed above are being withdrawn from marketing from March 1, 2021.

Returns

No further orders for the withdrawn part numbers listed above will be accepted for orders placed after March 1, or possibly earlier, due to the exhaustion of stocks in Australia and New Zealand. For partners with existing back orders, please consult your Lexmark Authorised Distributor for reconfirmation of delivery against final orders.

If it is necessary to return product in inventory due to the withdrawal announcement, contact the ANZ Lexmark Customer Management Centre no later than March 1, 2021, for a Return Authorisation Number that is required for the return of the product. Lexmark reserves the right to place limitations on the number of product returns.

Product must be returned to Lexmark by March 15, 2021. Product returned after March 15, 2021, will not be accepted by Lexmark, and any unauthorised return of the withdrawn part beyond this date will be returned to sender.

In addition to the terms set forth above, the terms of the Lexmark Authorised Reseller Agreements apply.

Service and Support Information

Technical Support

Support for Australian and New Zealand customers will continue on the withdrawn part numbers during the standard warranty period or any Lexmark warranty extensions. The Lexmark Customer Support Centre provides support at directinfo@lexmark.com or via the following numbers:

- Australia: 1300 362 192
- New Zealand: 0800 389 300

or through Lexmark e-Support at <http://support.lexmark.com>

Administrative Information

Trademarks and Copyright Notices

© 2020 Lexmark International, Inc. All rights reserved.

Lexmark and the Lexmark logo are trademarks or registered trademarks of Lexmark International, Inc. or its subsidiaries in the United States and/or other countries. All other trademarks are the property of their respective owners.